

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | April 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of April

8,275 lbs.

PREVIOUS MONTH:
March

7,975

MONTH OVER MONTH

4%

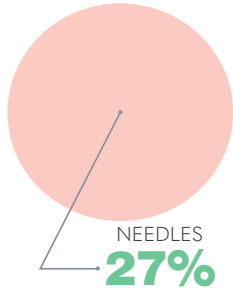
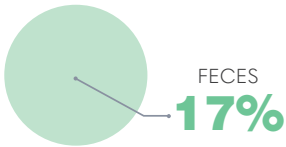
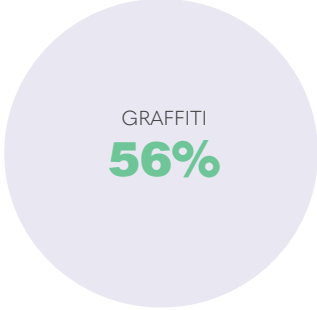
PREVIOUS YEAR:
April 2022

7,675

YEAR OVER YEAR

7%

High Priority Cleaning Tasks by Percentage



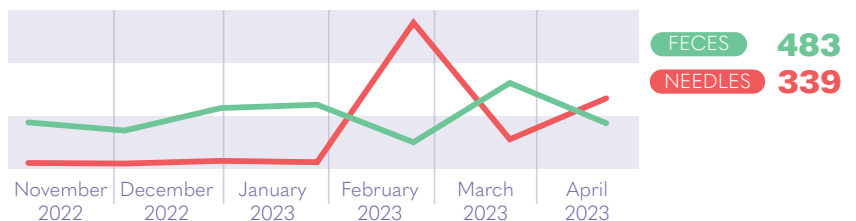
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: April	PREVIOUS MONTH: March	MONTH OVER MONTH March 2023 to April 2023	PREVIOUS YEAR: April 2022	YEAR OVER YEAR April 2022 to April 2023	YTD
Bags of Trash Collected	331	319	▲ 4%	307	▲ 7%	1,254
Pan & Broom Sweeps - Block Faces Completed	4,084	3,941	▲ 4%	6,434	▼ -36%	13,184
Graffiti Tags Abated	200	261	▼ -23%	662	▼ -69%	1,092
Hazardous Needles	97	35	▲ 177%	12	▲ 9,600%	367
Hazardous Waste - Feces	59	118	▼ -50%	135	▼ -56%	294
Oversized Debris Collected	67	129	▼ -48%	1	▲ 6,600%	218
Trash Can Wipe Downs	92	34	▲ 170%	68	▲ 35%	158

Graffiti Tags Abated

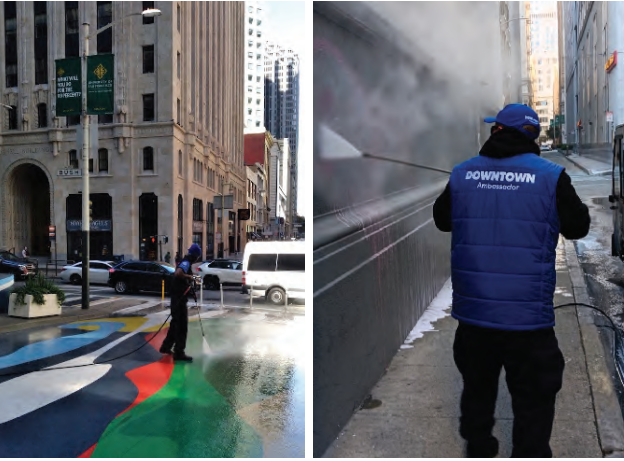


Hazardous Waste



STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total

444

CURRENT MONTH:

April
72

PREVIOUS MONTH:

March
97

MONTH OVER MONTH

-25%



1.5 hrs

Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



51

Requests made in **311** completed by
Downtown SF Partnership



3

Cleaning tasks escalated to **311**

68

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

22

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request
Response Time:

24 hours

AMBASSADOR OF THE MONTH



Congratulations!

Harvy Redd

Harvy Redd has been working extremely hard as and cleaning ambassador. Harvy has been with the DowntownSF Partnership for five short months and has been doing an amazing job cleaning up our district. Mr. Redd was born and raised in the Bay Area and prides himself on hard work. When Harvy is not in the field, you can catch him working out at the local 24-Hour Fitness. Harvy keep up the good work, I see a promotion in the near future.

Before



After



STREET REPORT | QUALITY OF LIFE



184

total quality of life issues addressed for the month of **April**.

MONTH OVER MONTH

March 2023 to April 2023

10%

YEAR OVER YEAR

April 2022 to April 2023

-45%



30 min

Response Time

Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS

94% Plus

of all quality of life incidents.

WELLNESS CHECKS IS

6%

of all quality of life incidents.

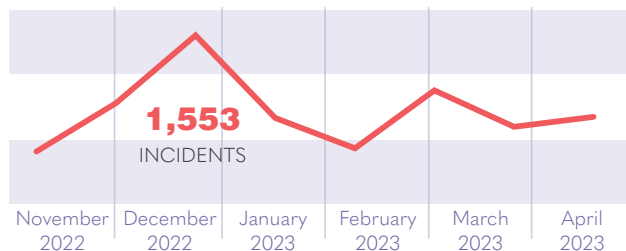
OPEN DRUG USE IS

0%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: April	PREVIOUS MONTH: March	MONTH OVER MONTH March 2023 to April 2023	PREVIOUS YEAR: April 2022	YEAR OVER YEAR April 2022 to April 2023	YTD
Aggressive Panhandling	0	0	0%	0	0%	0
Noise/ Disturbance	0	1	0%	0	0%	2
Open Drug Use	0	5	▼ -100%	0	0%	5
Public Intoxication	0	0	0%	40	▼ -100%	0
Sit/Lie AdviseMENT	173	232	▼ -25%	270	▼ -35%	697
Wellness Checks	11	4	▲ 175%	65	▼ -83%	15

Total Quality of Life Incidents



STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 252 district visitors during the month of April.

Task	CURRENT MONTH: April	PREVIOUS MONTH: March	MONTH OVER MONTH March 2023 to April 2023	PREVIOUS YEAR: April 2022	YEAR OVER YEAR April 2022 to April 2023	YTD
Business Checks	28	15	▲ 86%	144	▼ -80%	95
Directions	252	167	▼ -50%	203	▲ 24%	1004
Interactions	476	133	▲ 257%	392	▲ 21%	1660

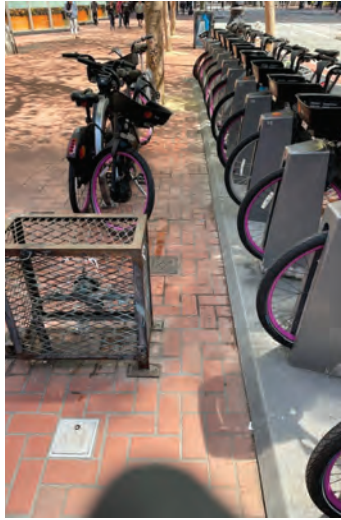


STREET REPORT | BEFORE & AFTER

Before



After



Before



After



Before



After



Before



After



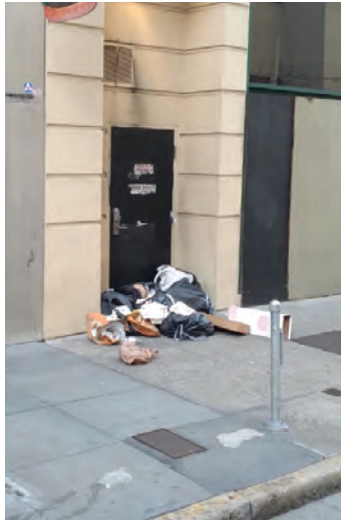
Before



After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



Be In The Know!

Sign up for our e-newsletter at
DowntownSF.org

