

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | June 2023

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of June

7,725 lbs.

PREVIOUS MONTH:
May

7,175

MONTH OVER MONTH

7%

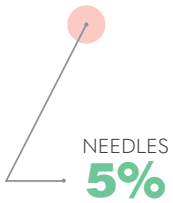
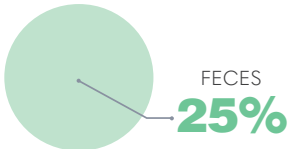
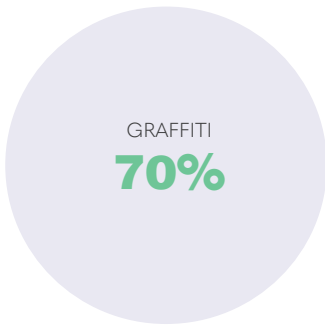
PREVIOUS YEAR:
June 2022

5,575

YEAR OVER YEAR

38%

High Priority Cleaning Tasks by Percentage



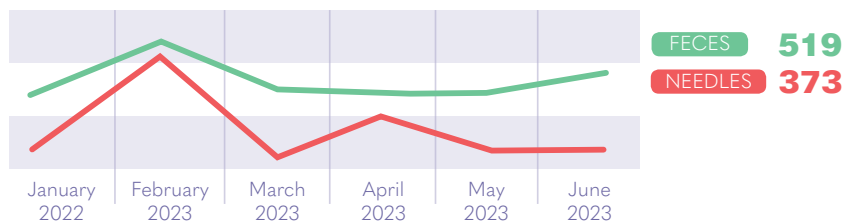
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: June	PREVIOUS MONTH: May	MONTH OVER MONTH May 2023 to June 2023	PREVIOUS YEAR: June 2022	YEAR OVER YEAR June 2022 to June 2023	YTD
Bags of Trash Collected	309	287	▲ 7%	223	▲ 38%	1,841
Pan & Broom Sweeps - Block Faces Completed	5,024	5,164	▲ 3%	1,883	▲ 166%	23,372
Graffiti Tags Abated	315	381	▲ 17%	288	▲ 9%	1,788
Hazardous Needles	19	20	▲ 5%	8	▲ 137%	406
Hazardous Waste - Feces	116	109	▲ 6%	62	▲ 87%	519
Oversized Debris Collected	209	31	▲ 574%	7	▲ 2,885%	458
Trash Can Wipe Downs	224	195	▲ 14%	106	▲ 111%	577

Graffiti Tags Abated



Hazardous Waste



STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total

552

CURRENT MONTH:

June
144

PREVIOUS MONTH:

May
108

MONTH OVER MONTH

33%



1.5 hrs

Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



56

Requests made in **311** completed by
Downtown SF Partnership



9

Cleaning tasks escalated to **311**

37

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

33

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request
Response Time:

24 hours



Congratulations!

Patrick David

Patrick has been working with the Downtown SF Partnership for 10 months, but in that time has proven himself as an irreplaceable member of the team. Hailing from San Francisco, this SF local loves helping visitors get around the City. Providing directions for folks who are new to the area is one of his favorite parts of the job.

Keep up the fantastic work, Patrick!

Before



After



STREET REPORT | QUALITY OF LIFE



443

total quality of life issues addressed for the month of **June**.

MONTH OVER MONTH

May 2023 to June 2023

136%

YEAR OVER YEAR

June 2022 to June 2023

-5%



30 min

Response Time

Quality of Life Incidents by Percentage

SIT/LIE ADVISEMENT IS

94% Plus

of all quality of life incidents.

WELLNESS CHECKS IS

4%

of all quality of life incidents.

NOISE DISTURBANCE IS

2%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: June	PREVIOUS MONTH: May	MONTH OVER MONTH May 2023 to June 2023	PREVIOUS YEAR: June 2022	YEAR OVER YEAR June 2022 to June 2023	YTD
Aggressive Panhandling	2	2	0%	0	100%	4
Noise/ Disturbance	5	5	0%	0	100%	12
Open Drug Use	12	2	500%	0	100%	19
Public Intoxication	20	0	100%	1	1,900%	20
Sit/Lie Advisement	386	173	123%	227	70%	1,256
Wellness Checks	18	15	20%	26	-30%	48

Total Quality of Life Incidents



STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 168 district visitors during the month of June.

Task	CURRENT MONTH: June	PREVIOUS MONTH: May	MONTH OVER MONTH May 2023 to June 2023	PREVIOUS YEAR: June 2022	YEAR OVER YEAR June 2022 to June 2023	YTD
Business Checks	40	40	0%	112	-67%	175
Directions	168	125	34%	140	20%	1,297
Interactions	179	476	62%	95	85%	2,113

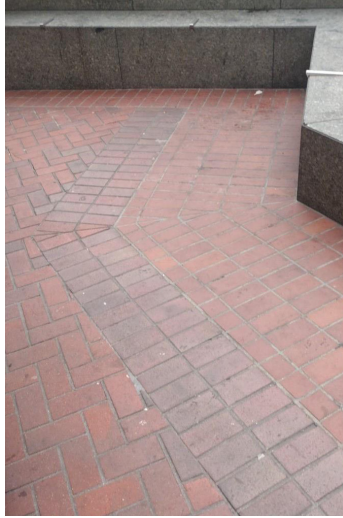


STREET REPORT | BEFORE & AFTER

Before



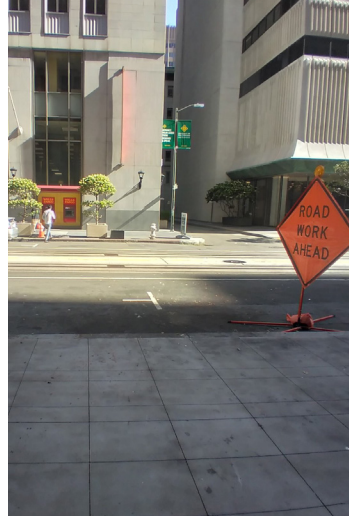
After



Before



After



Before



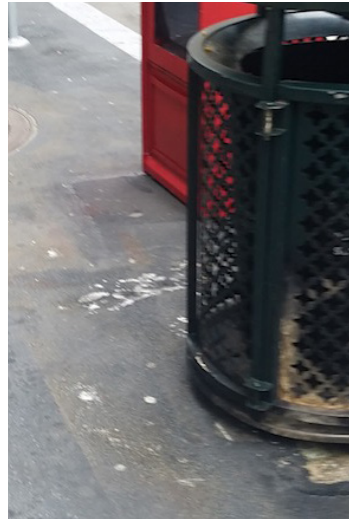
After



Before



After



Before



After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



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DowntownSF.org



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