

Say hello to our Downtown SF Partnership Cleaning and Community Engagement Ambassadors.



DOWNTOWN SF

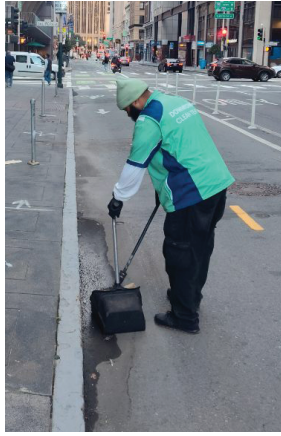
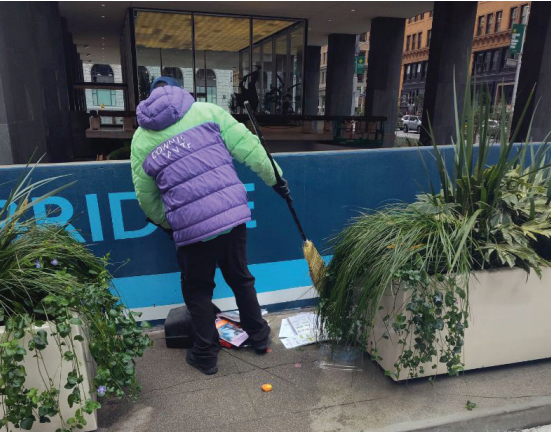
PARTNERSHIP

STREET REPORT

CLEAN AND SAFE | February 2024

The information, data, and photos in this report are based on services provided by the Downtown SF Partnership Cleaning and Community Engagement Ambassadors and the Special Projects team. The data in this report is recorded in an application called StatView.

STREET REPORT | CLEANING SNAPSHOT



Let's Talk Trash!



of trash removed in the month of February

18,600 lbs.

PREVIOUS MONTH:
January

14,350

MONTH OVER MONTH

29%

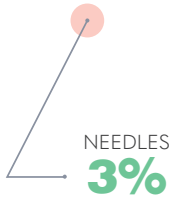
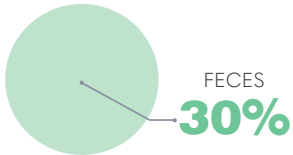
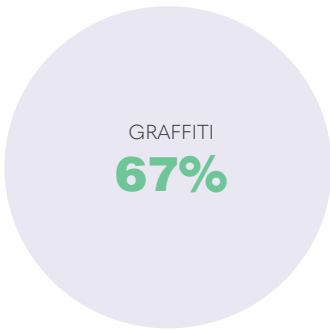
PREVIOUS YEAR:
February 2023

8,400

YEAR OVER YEAR

121%

High Priority Cleaning Tasks by Percentage



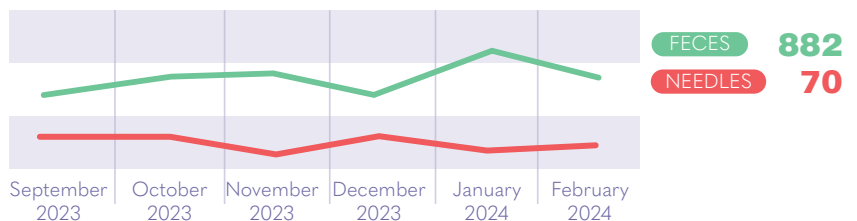
Total cleaning tasks completed

Cleaning Tasks	CURRENT MONTH: February	PREVIOUS MONTH: January	MONTH OVER MONTH January 2024 to February 2024	PREVIOUS YEAR: February 2023	YEAR OVER YEAR February 2023 to February 2024	YTD
Bags of Trash Collected	744	574	▲ 29%	295	▲ 152%	6,235
Pan & Broom Sweeps - Block Faces Completed	7,661	6,676	▲ 14%	4,555	▲ 68%	66,531
Graffiti Tags Abated	440	376	▲ 17%	123	▼ -257%	4,584
Hazardous Needles	17	10	▲ 70%	203	▼ -91%	490
Hazardous Waste - Feces	199	245	▼ -18%	31	▲ 541%	1,474
Oversized Debris Collected	177	265	▼ -33%	22	▲ 704%	2,839
Trash Can Wipe Downs	211	169	▲ 24%	25	▲ 744%	2,099

Graffiti Tags Abated



Hazardous Waste



STREET REPORT | POWER WASHING

The Downtown SF Partnership regularly power washes and steam cleans the sidewalks throughout the 43-square block district. View the latest power washing schedule at DowntownSF.org.



Blocks YTD Total

909

CURRENT MONTH:

February

149

PREVIOUS MONTH:

January

105

MONTH OVER MONTH

42%



1.5 hrs

Average Block
Completion Time

STREET REPORT | REQUESTS FOR SERVICES

In Fall 2022, the Downtown SF Partnership and SF311 partnered on a pilot project allowing Downtown SF Cleaning Ambassadors to complete and close out service requests made to SF311 via the "Connected Worker App".



52

Requests made in **311** completed by
Downtown SF Partnership



6

Cleaning tasks escalated to **311**

41

Cleaning incidents reported to
Downtown SF Partnership
Dispatch

25

Quality of life incidents reported to
Downtown SF Partnership Dispatch



Cleaning Request Response Time:

WITHIN **30 min**



Graffiti Removal Request
Response Time:

24 hours



Congratulations!

Keonte Gibson

Keonte Gibson is the February Ambassador of the Month. This is Keonte's third time winning the award, with his hard work and dedication I can see him winning the award three more times. Mr. Gibson has been with DSFP for two years now, and he showing no signs of slowing up.

Congratulations on winning the Ambassador of the Month award, keep up the great work.



STREET REPORT | QUALITY OF LIFE



335

total quality of life issues addressed for the month of **February**.

MONTH OVER MONTH

January 2023 to February 2024

980%

YEAR OVER YEAR

February 2023 to February 2024

55%



30 min

Response Time

Quality of Life Incidents by Percentage

WELLNESS CHECKS IS

63%

of all quality of life incidents.



SIT/LIE ADVISEMENT IS

34%

of all quality of life incidents.



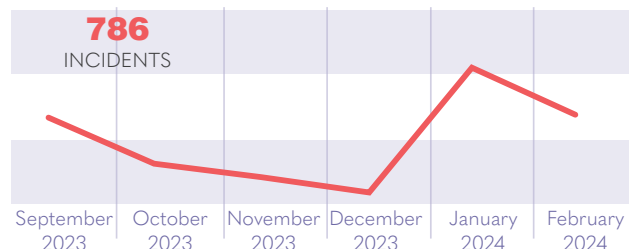
NOISE DISTURBANCE IS

3%

of all quality of life incidents.

Safety & Quality of Life Incidents	CURRENT MONTH: February	PREVIOUS MONTH: January	MONTH OVER MONTH January 2023 to February 2024	PREVIOUS YEAR: February 2023	YEAR OVER YEAR February 2023 to February 2024	YTD
Aggressive Panhandling	3	1	200%	0	100%	11
Noise/ Disturbance	18	4	350%	1	1,700%	20
Open Drug Use	20	1	1900%	5	300%	24
Public Intoxication	1	2	-50%	0	100%	4
Sit/Lie Advisement	189	12	1,475%	232	-46%	435
Wellness Checks	349	11	3,072%	4	8,625%	421

Total Quality of Life Incidents



STREET REPORT | COMMUNITY ENGAGEMENT

Need directions? We'll be your guide!

Downtown SF Partnership provided directions to 95 district visitors during the month of February.

Task	CURRENT MONTH: February	PREVIOUS MONTH: January	MONTH OVER MONTH January 2023 to February 2024	PREVIOUS YEAR: February 2023	YEAR OVER YEAR February 2023 to February 2024	YTD
Business Checks	247	105	▲ 135%	6	▲ 4,016%	352
Directions	121	141	▼ -29%	224	▼ -14%	262
Interactions	375	185	▲ 341%	462	▼ -92%	560

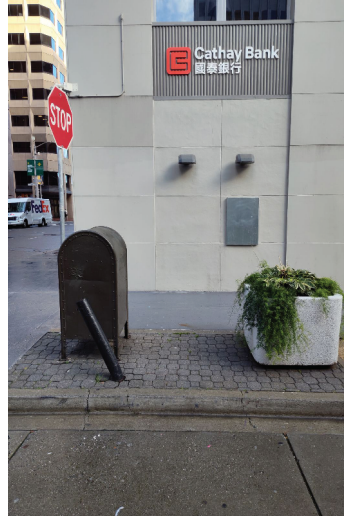


STREET REPORT | BEFORE & AFTER

Before



After



Before



After



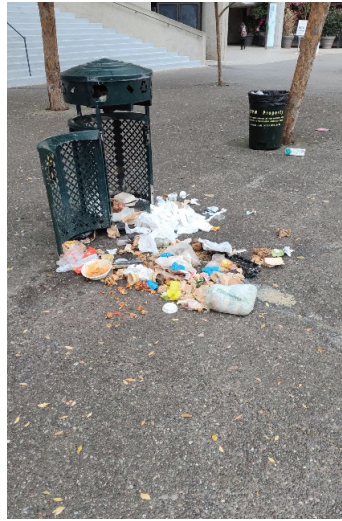
Before



After



Before



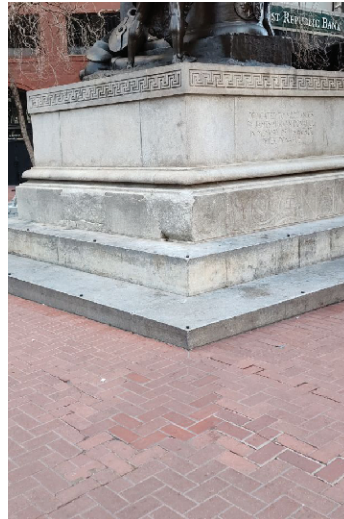
After



Before



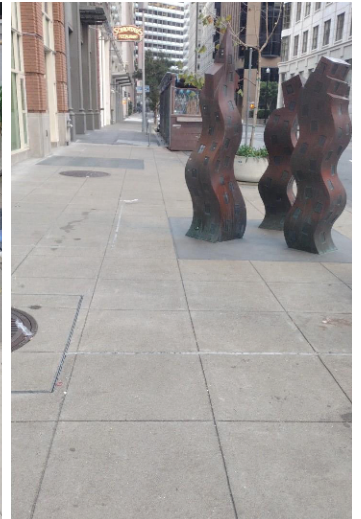
After



Before



After



Aggressive Panhandling

Panhandling while making unwanted physical contact, following, making repeated requests, yelling, or blocking the path of passers-by.

Assault

Assault according to state and federal law, witnessed by an ambassador.

Business Checks

Contact with a merchant or property owner to either;

- A) Conduct periodic visits to merchants to provide materials and check in on businesses.
- B) Respond to a merchant request for service.

Directions

Directions provided by Ambassadors to any person requesting information.

Interaction

Any contact with a person who may be experiencing homelessness.

Noise/Disturbance

Individuals behaving in a verbally threatening or aggressive manner towards unwilling recipients, such as yelling at, threatening, or slandering in public.

Public Intoxication

Individual(s) that is/are publicly intoxicated, as determined by law enforcement on the scene.

Referrals Made

Referral to service provider for clothing, food or shelter.

Sit/Lie Violations

Restricts sitting or lying on sidewalks citywide 7am - 11 pm (City and County of San Francisco Proposition L Ordinance)

Trespassing

San Francisco Municipal Police Code Section 25 provides that no person shall willfully remain upon any private property or business premises after being notified to leave by the owner.

Vandalism

Destruction or defacing of public or private property.

Wellness Checks

Verbal or visual check to ensure an individual's safety and well-being.



STREET REPORT | REQUEST SERVICES

Did You Know?

There's 3 ways to request cleaning and safety services.



Call:
Dispatch [415-829-3878](tel:415-829-3878)



Visit:
DowntownSF.org/request-services



Email:
Service@DowntownSF.org



Hours of Operation:
[6 am to 8pm Daily](#)



Be In The Know!

Sign up for our e-newsletter at
DowntownSF.org

